



PROVIDER BULLETIN
#10-2020

TO: Participating providers that provide covered services to AmeriHealth Pennsylvania members

FROM: Clinical Services

DATE: September 30, 2020

SUBJECT: New guide for post-acute facility admissions

AmeriHealth HMO, Inc. (AmeriHealth) has developed a [guide](#) to help facilitate the review process for both the admission to a post-acute facility (Skilled Nursing Facility and Acute Rehabilitation Facility) as well as concurrent reviews. AmeriHealth strongly encourages providers to use this guide. It provides the necessary information required for a thorough review of both medical necessity and level of care. Being prepared with this information *prior* to calling care management will both speed the review process and allow for the most appropriate decision.

In addition, once the authorization request is submitted, the member's medical records should be sent immediately for timely processing of the request. Late records, or records we do not receive, can lead to provider and/or facility liability.

The guide may also be found on our [website](#).

Our goal is to assist providers in facilitating the coordination of care to achieve optimal patient outcomes and avoid appeals due to insufficient authorization information.

If you have any questions regarding the authorization process, please call Provider Services at **1-800-275-2583**.

We encourage you to share this information with appropriate members of your staff.